



MOBILE DEVICE BUY BACK PROGRAM

COMPANY AND PROCESS OVERVIEW

PACEBUTLER CORPORATION

PaceButler Corporation has been in business since 1987 and pioneered the mobile device buy back movement. We purchase cell phones, tablets, and mobile hotpots from government agencies, hospitals, and other businesses. Our company vision is to build great lives. We donate a book to schools, prisons, and other organizations in need for each device purchased.



SIMPLE 3 STEP PROCESS

1. Simply put the devices in a box. We do not require an inventory of devices in advance. We accept all models and conditions.
2. Request a prepaid FedEx shipping label from your dedicated account manager or from our website. Tape the label to the box.
3. We will schedule the FedEx pickup for you or you can drop off at a FedEx location.



OVERVIEW: PROCESS UPON ARRIVAL

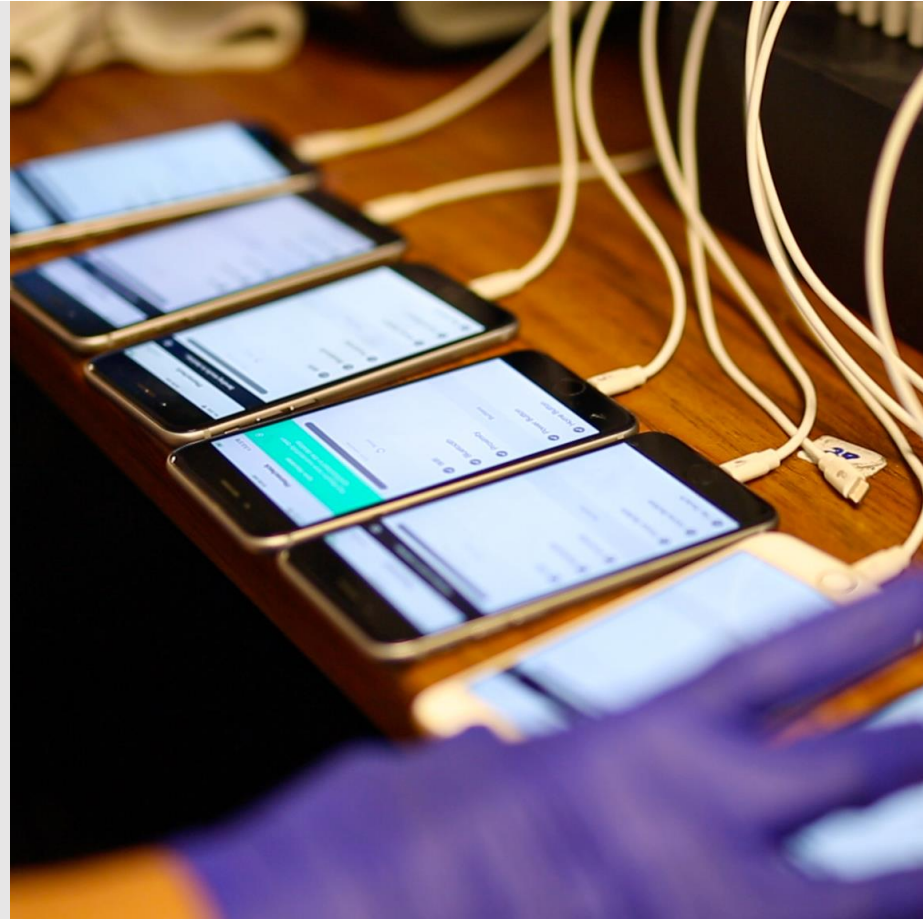
- Boxes will be opened and inventoried.
- All devices are tested thoroughly using our cutting edge testing software.
- Value of devices is based on model and condition. Devices of no value will be recycled at no charge.
- Payments are sent via check with an itemized statement every Wednesday. Normal turnaround on payment is within 10 days.



DEVICE TESTING PROCESS

STANDARD PROCESS

- Boxes are opened upon arrival. FedEx label is scanned and all devices added into database to be tested.
- Large shipments are split between multiple phone testers to maximize efficiency
- A 43 point test is completed using industry leading cell phone testing software.
- Each device is labeled and sent to quality assurance to ensure accuracy, and then added to inventory to be sold.
- Documentation sent to accounts payable for payment.



SPECIAL PROCESSING

- A list of IMEI and serial numbers is issued for any devices received that are still attached to MDM and/or DEP programs. This saves companies a significant amount of time and resources.
- Optional methods of payment
 - Credit on cell phone bill
 - Donate proceeds to non-profit of your choice
- PaceButler offers additional special processing at no charge which includes:
 - Data destruction with certificates of destruction
 - IMEI recoding and reporting

SECURITY

YOUR DEVICES ARE SAFE WITH US



- Building secured with keypad entry and security alarm system
- PaceButler has over 30 HD cameras from the moment your devices enter the facility.
- PaceButler has a \$5,000,000 cyber liability insurance policy.

- PaceButler data offers free data destruction with certificates upon request.
- Our data erase policy states that if any data cannot be destroyed, the device itself will be destroyed.
- Our data destruction process is HIPAA and DOD compliant.
- Certificates of destruction including IMEI are sent with check



PROTECTION OF DATA IS MISSION CRITICAL

LEADERSHIP TEAM



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THANK YOU!



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[HTTPS://WWW.PACEBUTLER.COM](https://www.pacebutler.com)

VIDEO LINKS:

[WALKTHROUGH OF OUR FACILITY](#)